# Tidy Turtle Eco Bins Rental Agreement

200A Main St, Unit A Atwood, Ontario NOG 1B0

tidyturtlebins@gmail.com

519-492-3273

Eco-friendly, stackable bin rentals for stress-free moves

# Bin Specifications

• Size: 56 Litres

Material: Durable, waterproof plastic

• Features: Stackable, reusable dry-erase label

• Weight Limit: 25 lbs (11.3 kg) per bin

#### **Care Instructions:**

- Use only dry erase markers
- Wipe labels clean before pickup
- No cleaning fee for uncleaned labels
- Damage fee may apply if labels are permanently marked (e.g., Sharpie or permanent ink)

#### **Restrictions:**

- No animals, food waste, flammables, or illegal items
- Store bins indoors or in protected areas

\*\*Note: Some bins may show minor dull colour spots due to manufacturing or handling. This does not affect performance or cleanliness.

# Pricing & Fees

- Bin Rental: \$4.00 per bin, per week
- Extra Bins: \$4.00 each, per week
- Extended Rental: \$3.00 per bin, per week
- Platform Cart (300 lb max capacity): \$5.00 flat fee (if available)
- Mastercraft P-Handle Hand Truck: \$5.00 flat fee (if available)
- Deposit: \$100 (applied to final total)
- Damage Fee: \$20 per bin
- Heavy Duty Cleaning Fee: Assessed upon pickup
- Missed Pickup Fee: \$15.00

## 🚚 Delivery & Pickup Policy

Delivery is not offered as a standard service. Instead, we provide scheduled pickup and drop-off at our location to:

- Save you \$95+ in delivery costs
- Keep our service affordable and accessible
- Reduce fuel use and emissions
- Give you full control over your moving schedule

Need help loading bins into your vehicle? We're happy to assist during your scheduled pickup time.

# **Bundle Packages**

- 1-Bedroom Pack: 20 bins for \$80.00 per week
- 2-Bedroom Pack: 35 bins for \$140.00 per week
- 3-Bedroom Pack: 50 bins for \$200.00 per week
- Large Move Pack: 75 bins for \$300.00 per week

## **Optional Equipment**

- Platform Cart (300 lb max capacity): \$5.00 flat fee
- Mastercraft P-Handle Hand Truck: \$5.00 flat fee

Note: While the hand truck is rated for 600 lbs, we recommend no more than 400 lbs per load for safe use.

# **<u>A Safety Precautions</u>**

To ensure safe use of bins and equipment:

- Lift bins using proper posture—bend at the knees, not the back
- Do not exceed the 25 lb bin weight limit
- Use carts and hand trucks only on flat, dry surfaces
- Do not overload the platform cart beyond 300 lbs
- Do not exceed 400 lbs on the hand truck
- Keep pickup areas clear and dry
- Children should not handle bins or equipment
- Contact us to reschedule if weather conditions are hazardous

# **Waiver Requirement**

A signed waiver is required prior to pickup. The waiver covers:

- Safe handling and transport of bins
- Use of carts or hand trucks
- Responsibility for loading/unloading
- Acknowledgement that Tidy Turtle is not liable for injury, damage, or loss during pickup or return

Waivers may be signed online and sent by email to tidyturtlebins@gmail.com or in person. Bins will not be released until the waiver is completed.

# 💳 <u>Payment Terms</u>

- A \$100 deposit is required at booking
- Deposit may be paid via credit card (processed through Square) or e-transfer
- A valid credit card number must be provided and kept on file until the rental is complete
- Credit cards will not be charged automatically
- Charges will only be processed if: The customer requests to pay by credit card

- Payment is not made within 72 hours after the rental has ended, and bins have been dropped off
- Bin damage, missing bins, or unpaid fees are identified

Final invoices are sent after bins are returned and inspected.

Customers have 72 hours from the time of invoice to pay via e-transfer if preferred.

If payment is not received within 72 hours, the credit card on file will be charged for the full balance.

Receipts are provided digitally and at pickup.



#### 1. Parties

ECO BINS

• Provider: Tidy Turtle Eco Bins

• Renter: [Customer Name], [Customer Address]

#### 2. Rental Period

• Start Date: [Insert Date]

• End Date: [Insert Date]

• Extensions: \$3.00 per bin, per week

#### 3. Bin Use & Care

- No hazardous waste, liquids, or sharp objects
- Use dry erase markers only
- Wipe labels clean
- Store bins indoors or protected
- Max weight: 25 lbs per bin
- Damage includes cracks, residue, or permanent markings
- Inspection checklist completed at pickup
- Photos may be taken at pickup and return for documentation

# ECO BINS

## 4. Pickup Protocol

- Bins are staged in a weatherproof tent 30 minutes before scheduled pickup
- Renter must sign waiver prior to pickup (online or in person)
- Provider hands off bins at porch steps—no entry into home or office

- Waiver also applies to drop-off, if bins are returned by the renter
- Missed pickup fee applies if bins are inaccessible
- Photos may be taken at pickup and return to document bin condition

## 5. Weather & Health Exceptions

- No late fees for illness or severe weather
- Notify provider ASAP or via third party
- Pickup rescheduled safely

# **6. Cancellation Policy**

- Full refund if cancelled 72+ hours before delivery
- 50% refund if cancelled within 72 hours
- No refund after delivery

#### 7. Liability

- Tidy Turtle not liable for injury or damage during pickup or bin use
- Renter responsible for safe handling and transport
- No subletting or transfer without permission

#### 8. Additional Terms

- Bin count verified at pickup
- Missing bins: \$20 each
- Provider may refuse service if terms are violated
- Force majeure applies
- Agreement valid only for stated rental period

#### **Renter Information**

- Full Name: \_\_\_\_\_
- Current Address:
- Moving Address:
- Email: \_\_\_\_\_
- Phone: \_\_\_\_\_
- Secondary Contact (optional):
- Preferred Pickup Date/Time: \_\_\_\_\_
- Preferred Return Date/Time: \_\_\_\_\_\_\_

# Final Agreement & Signature

This agreement is entered into between Tidy Turtle Eco Bins ("Provider") and the individual listed above ("Renter"). By signing this agreement, the Renter confirms that they have read, understood, and agreed to all terms outlined above, including:

- Bin specifications and care instructions
- Pricing, fees, and optional equipment
- Delivery and pickup policies
- Safety precautions and waiver requirements
- Payment terms and credit card authorization
- Rental period, cancellation policy, and liability terms

The Renter acknowledges that a valid credit card will be kept on file until the rental is complete and may be charged in accordance with the payment terms stated above. The Renter also confirms that they have signed the waiver required for bin pickup and drop-off.

Photos may be taken at pickup and return to document bin conditions.

# **Signatures**

Renter Signature:	Date:
	URZ
Provider Signature:	Date:

\*This document is protected. Any alteration of terms voids the agreement.

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